

Report to: Housing Review Board



Date of Meeting 18th January 2023

Document classification: Part A Public Document

Exemption applied: None

Review date for release N/A

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## Key Performance indicators and Compliance Quarter 4 and end of year 22/23

### Report summary:

The attached presentation, Key Performance indicator dashboard and Compliance dashboard present our performance at quarter 4 and year end.

The presentation also outlines actions being taken to improve performance where we are not achieving target.

### Is the proposed decision in accordance with:

Budget Yes ☒ No ☐

Policy Framework Yes ☒ No ☐

### Recommendation:

The Housing Review Board receives the report and our performance at quarter 4 and year end 22/23

### Reason for recommendation:

To ensure the Housing Review Board have assurance around service delivery, performance and compliance with our health & safety responsibilities. To enable the Board to scrutinise and challenge the performance of the housing service.

Officer: Yusef Masih – Interim Housing Services Manager

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Portfolio(s) (check which apply):

- ☐ Climate Action and Emergency Response
- ☐ Coast, Country and Environment
- ☐ Council and Corporate Co-ordination
- ☐ Democracy, Transparency and Communications
- ☐ Economy and Assets
- ☐ Finance
- ☐ Strategic Planning
- ☒ Sustainable Homes and Communities
- ☐ Tourism, Sports, Leisure and Culture

**Equalities impact** Low Impact

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**Climate change** Low Impact

**Links to background information**

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**Link to [Council Plan](#)**

Priorities (check which apply)

- ☒ Better homes and communities for all
- ☐ A greener East Devon
- ☐ A resilient economy

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**Financial implications:**

There are no direct financial implications identified in the report.

**Legal implications:**

There are no legal implications.